

# OFFICE UPDATES

Dr. Deborah Robbins | Dr. Elizabeth Garner | Our Amazing Staff

## Should I schedule an appointment?

Ultimately, the decision is up to you! The Tennessee Dental Association and Mayor Cooper are restarting the economy, which includes us seeing patients under the age of 70 for routine and elective dental care during the first phase of reopening. We welcome you back with big smiles (although, our smiles may be hidden by our masks)! Please give us a call at [\*\*\(615\) 855-1188\*\*](tel:6158551188) to schedule.

## How quickly can I be seen?

We will be working diligently to book your next appointment starting May 4, 2020. Initially, we should be able to see you within one to two weeks. As our economy is jumpstarted, we will begin booking your appointments further in advance to accommodate you and your dental needs.



## Periodontics and the CoVid-19 Pandemic

The Covid-19 pandemic has been an interesting time for everyone. Those of us in dentistry have seen only emergencies in the last month, but we are excited to see our awesome patients again. With the pandemic, our office has made some changes. As we were already following Universal Precautions, we have now implemented other safety features within our office that we want you to be aware of, which will help us safely and effectively perform our dental procedures in a timely manner with limited social contact.



121 Belle Forest Circle  
Nashville, TN 37221

307 Bluebird Drive  
Goodlettsville, TN 37072

## What extra precautions is the office taking?

Your health and safety is our goal! In addition to cleaning our offices, we have implemented-

- N95 masks, surgical gowns, and various other personal protective equipment.
- Protective shields at our front reception areas.
- Air purifiers with HEPA filters in our surgical and hygiene rooms.
- Waiting in your car and informing us you have arrived via call or text message. We will call or text you when you can come into the office for your scheduled appointment.
- Limiting the amount of people in our office by asking your friends and family to remain in the car before, during, and after your appointment.
- Screening patients with a verbal and/or paper questionnaire along with a temperature check.
- Requesting that you wash your hands in our treatment rooms prior to you sitting in our dental chairs.
- Having you rinse with hydrogen peroxide at our office prior to your procedure.

Again, we appreciate your patience and trusting us with your dental health!

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## Changes we have made

The American Dental Association and the Tennessee Dental Association have and continue to be our guiding source as we navigate dentistry in today's society. We have worked diligently to clean our Bellevue and Rivergate offices from top to bottom. You may also notice our patient reception area with a new clear protective plexiglass shield. Our surgical suites and hygiene rooms now each have air purifiers with HEPA filters to improve the air quality. In addition, we are limiting the number of patients we see, and we ask that you wait in your car until we are ready to care for you; please have your loved ones wait in the car during your appointment.

At the start of the pandemic, we started screening our patients by asking a few questions and taking temperatures with a thermometer. We will continue to perform our screening as well as having you rinse with hydrogen peroxide to eliminate infective aerosols that can arise from dental procedures.

We know that your safety and care are of the utmost importance to you and to us. We hope that you can help us limit the spread of CoVid-19 by following our updated precautions as we welcome you back into our care. We appreciate your concern and patience during this time. Stay healthy!



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